Tech Exchange

2021 IMPACT REPORT

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NOTES FROM OUR LEADERS

A MESSAGE FROM OUTGOING EXECUTIVE DIRECTOR SETH HUBBERT

It has been a tremendous honor to have served as Tech Exchange's Executive Director during a critical period of the organization's history. In 2015, I joined our talented, tenacious team, and together, we grew the enterprise from distributing 600 computers that year to distributing over 40,000 computers since the pandemic began through 2021. Our extraordinary growth has been fueled by our model's efficiency, our staff's energy, and our partners' deep support.

In many ways, I feel Tech Exchange's work is just getting started: all households need to have access to home internet, a computer, and training and support. I leave with deep gratitude for the connections I've made and am humbled by the incredible work of those all around me that has led to our organization's success. I'm excited for the next Executive Director to take the organization to new heights. Although my chapter of leadership will end, I have great confidence in the organization's trajectory and look forward to being a forever member of the Tech Exchange family.

Seth Hubbert, *Executive Director, 2015-2022*

When I started OTX West in 1995, it was because the digital divide was already an issue--but few people were addressing it. When I passed the reins to Seth in 2015, I knew he and the staff would take Tech Exchange to new heights, but I am still amazed at the work the team has done, especially during the pandemic. Seth's leadership was the key to that success.

Bruce Buckelew
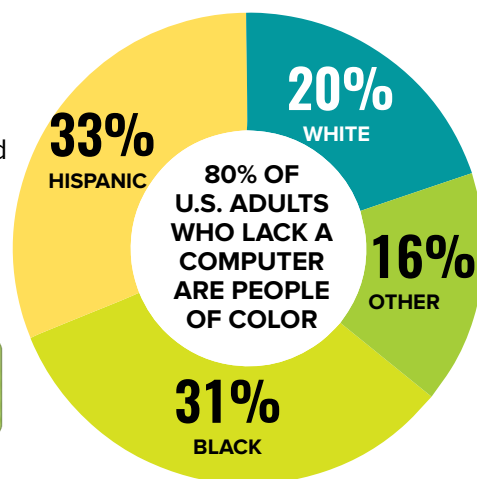*Founder and Advisory Board Member*

As a member of Tech Exchange's Advisory Board for over ten years, I've had the honor of witnessing the growth of this unique organization. No other group provides our combination of workforce development, refurbished devices and multilingual service. Now that the issue of equitable digital inclusion has wide-spread visibility, Tech Exchange is poised to lead as a major force in closing the digital divide.

Cynthia Mackey
Advisory Board Chair

A MESSAGE FROM INTERIM EXECUTIVE DIRECTOR BEN DELANEY

Nearly 15 years ago, I first met Bruce Buckelew, the founder of Tech Exchange, when we partnered to deliver computers to low-income families throughout the East Bay. He was a mentor and inspiration to me then and still is. One of his most impressive accomplishments is the strong team he built. Since joining Tech Exchange in January, I have worked closely with our outgoing Executive Director, Seth Hubbert, and the staff, whose enduring dedication and hard work are astonishing.

As we reflect upon Tech Exchange's heroic efforts and intense productivity since the beginning of the pandemic, we recognize that our donors have been a key element of our success. Your financial and equipment donations make it possible for us to provide Bay Area students and families with the technology resources they need to thrive. We thank you for your ongoing support of Tech Exchange, and we look forward to enhancing our impact on the community with your generous help.

Ben Delaney, *Interim Executive Director, 2022*

COMMUNITY OF IMPACT

For over 26 years, Tech Exchange has been Oakland's trusted provider for digital inclusion services and refurbished computers. Our impact and reach has grown over the years, and the pandemic shined a new light on the digital divide. Tech Exchange ramped up to bring devices and support to over 50,000 students during the height of school closures, and our staff remains ready to serve. The pandemic crisis has abated, but **our community's digital inclusion needs persist... and Tech Exchange is just getting started.**

20% WHITE

33% HISPANIC

80% OF U.S. ADULTS WHO LACK A COMPUTER ARE PEOPLE OF COLOR

16% OTHER

31% BLACK

THE DIGITAL DIVIDE

29% of CA households earning less than $40,000 a year (almost 2 million) lacked broadband in 2021.[1]

28% of Californians age 65+ and **27%** of people with disabilities lack broadband.[2]

Sources: California Emerging Technology Fund, Pew Research Center

OUR MISSION

Founded in West Oakland in 1995, Tech Exchange is a Bay Area leader in the effort to close the digital divide. Our mission is to ensure that all families have a computer, internet access, and the technology skills necessary to improve and enhance their lives. We are dedicated to building a diverse community of digitally proficient Bay Area residents who have full access to engage online in education, employment, health, financial, and civic services. Tech Exchange envisions a digitally connected Bay Area where everyone has the technology resources they need to thrive.
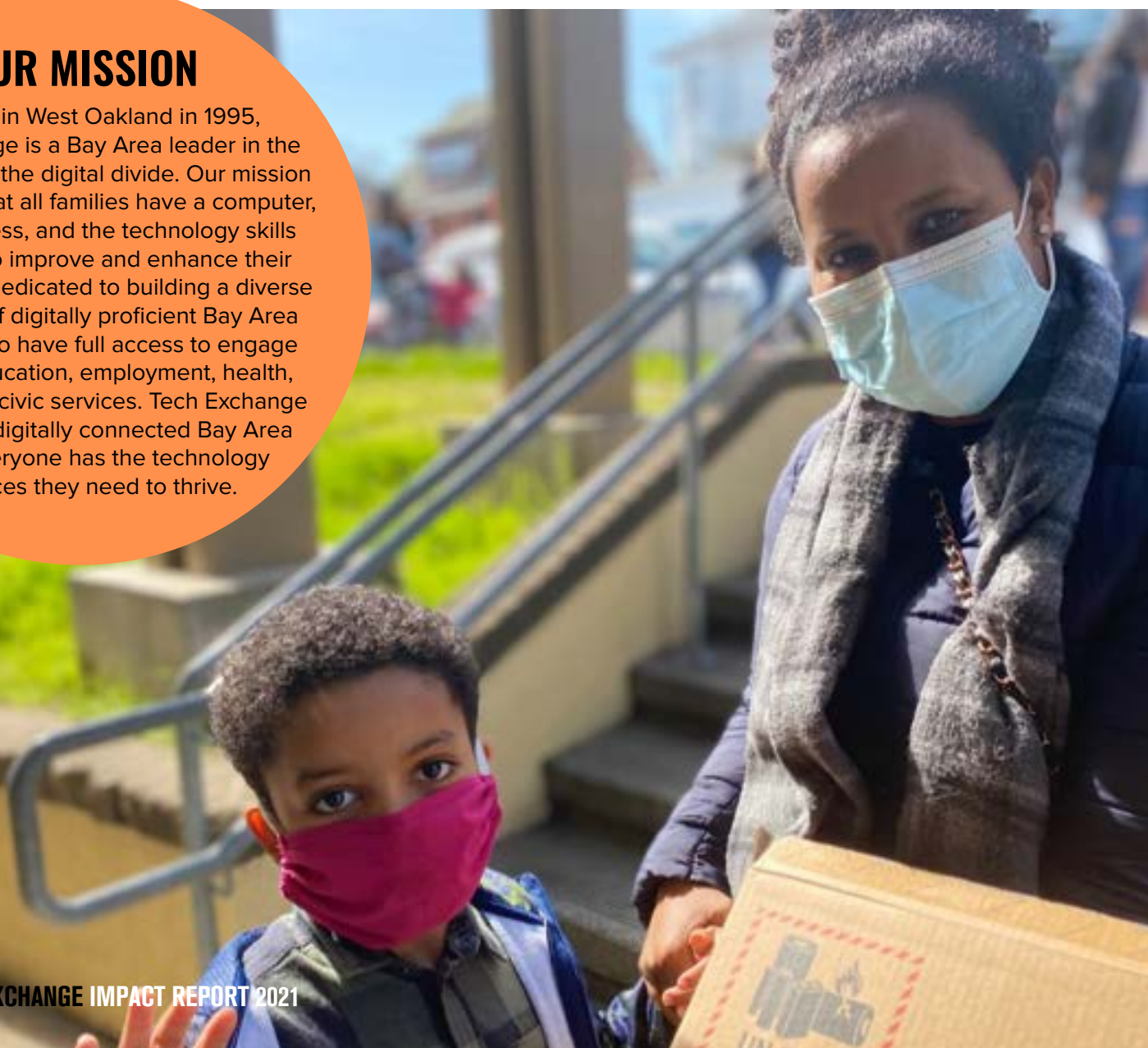
WHO WE SERVE

Tech Exchange prioritizes underserved communities and closes the digital divide for individuals and families who qualify as low income. 90% of the participants we serve are eligible for programs such as School Nutrition Free/ Reduced Price Meals, CalFresh, Supplimental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), and/or are residents in Subsidized Affordable Housing in the Bay Area.

DEMOGRAPHICS OF PARTICIPANTS SERVED
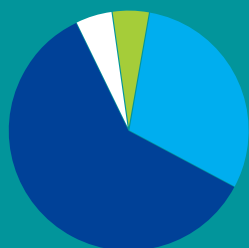
- Asian / Pacific Islander = 5%
- Black / African American = 30%
- Hispanic / Latinx = 60%
- White / Other = 5%
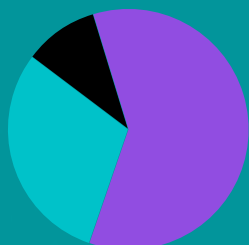
- Below 50% of Area Median Family Income = 60%
- 50-80% of Area Median Family Income = 30%
- 80-120% of Area Median Family Income = 10%

OUR SERVICE AREA

The organization's geographic footprint has broadened from serving only Oakland residents to now including households throughout Alameda, Contra Costa, San Francisco, and Santa Clara counties.

CONTRA COSTA

SF

ALAMEDA

SANTA CLARA
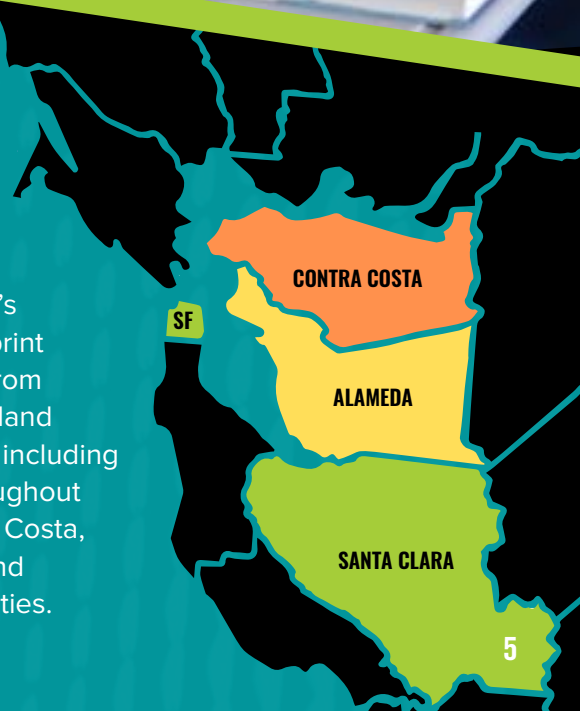
OUR SOLUTION: TECH FOR ALL

Tech Exchange's Tech For All solution is designed to supply everything needed to connect community members with technology. Each eligible household receives:

- **free tech support**
- **foundational digital skills training**

- **a refurbished computer with a 1-year warranty**
- **assistance accessing affordable & sustainable internet**

Tech Exchange sources used devices from generous businesses and individuals. The devices are then refurbished at our 13,000-square foot Oakland warehouse by staff technicians and paid interns in our workforce development program. Our multilingual tech corps also includes qualified instructors who provide essential digital literacy training. Participants can get service directly through our Oakland TecHub and call center, or through coordinated efforts with our implementation partners.

2021 BY THE NUMBERS

4,438
Responses to
Calls, Texts and
Messages

31,624
Devices
Distributed

1,664
TecHub
Visitors

644
Hours of
Digital Skills
Training
Provided

13,281
Devices Donated
to Tech Exchange

136
Implementation
Partners

133,742
Total
Pounds of
E-waste
Diverted

2,855,824
Pounds of Carbon
Dioxide Emissions
Prevented
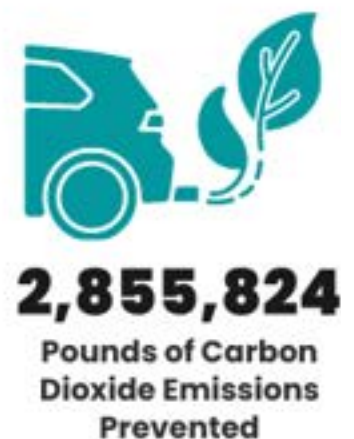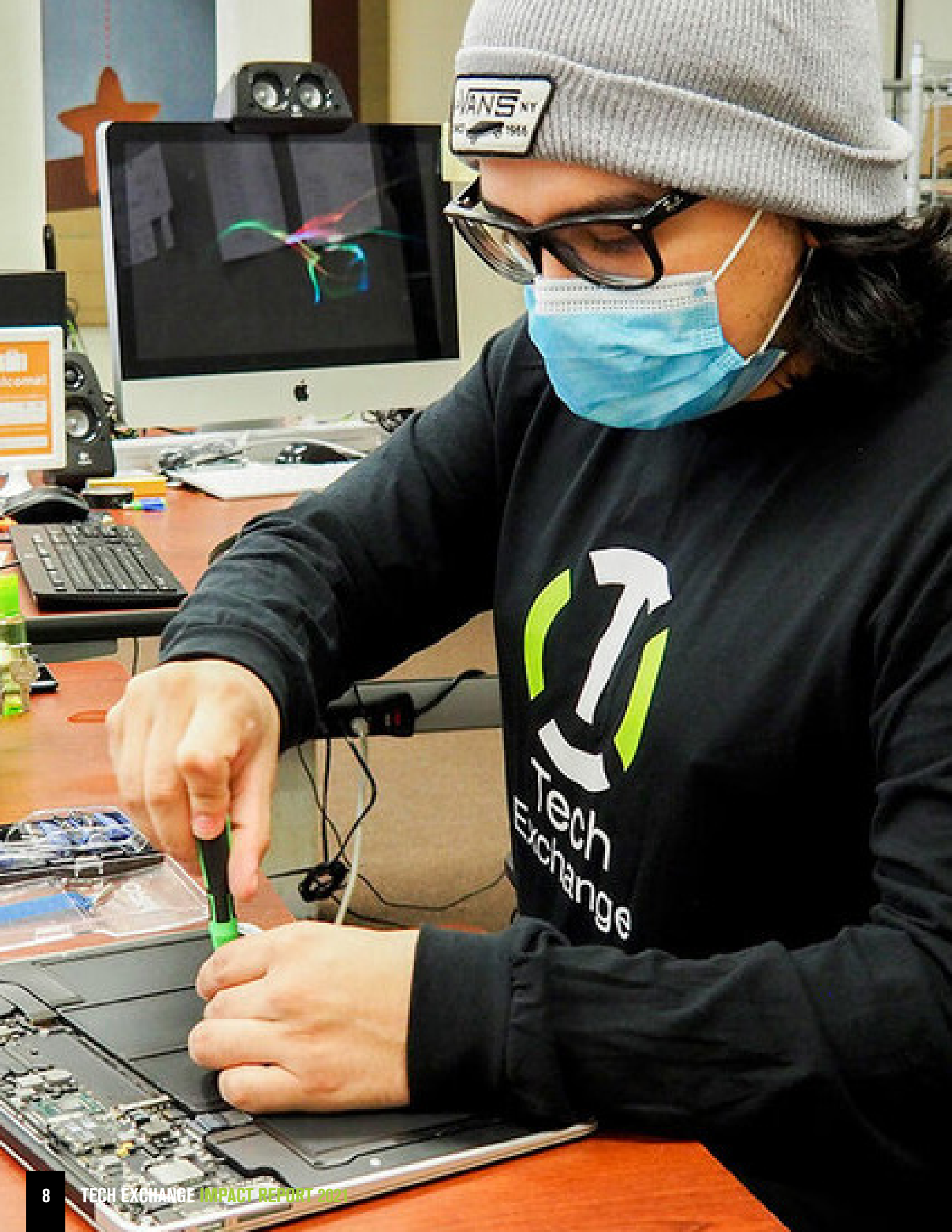
OUR TEAM

In 2021, Tech Exchange had a hardworking, passionate and diverse team of forty-four staff members that grew remarkably to respond during the pandemic. 100% of our workforce resides in the San Francisco Bay Area and we take great pride in both representing and serving our community. Not only is our team dedicated to increasing access to technology for all, we are also deeply committed to developing tech work skills in local youth by providing professional development to paid interns throughout the year. Over the years, we have trained more than 300 interns and have proudly hired six of our staff members directly from our workforce development program. As we have done for decades, Tech Exchange continues to both support and incorporate the community.

2021 STAFF

Maybellyne Alferez	Julian Hicks	Gerson Martinez	Chieo Saeteurn
Samuel Aristondo	Amy Himes	Enrique Martinez	Alexis Sanchez
Nia Brevard	Nakisha Holcombe	Jrae Mason	Lie-Hua Shin
Erick Chong-Marquez	Seth Hubbert	Tyree Moore	Taki Taki
Esteban Cheng	Dan Huynh	Joel Peña	Micheal Vanevery
Ashoka Deskins	Kamille Inceto	Crecencio Ramirez	Marquece Whitley
Melissa Endang	Lena Jang	Esteban Rodriguez	Johnnie Williams
Gabriel Garcia Gonzalez	DayMarr Johson	Linda Roman	Nick Wong
Shinquell Green	Rodjanae Killgsworth	Marcus Rooney	Leslie Yoshimura
Betty Ha	Ruitao Liang	Kemish Rosales	Xinghua Yu
Corey Hadaway	Eddy Malik	Oscar Rosales	Yu Zhao

2021 INTERNS

Grengo Carbonell	Dagoberto Cuevas	Leander Stewart McNeely
Zegreg Carbonell	Jonathan Vazquez Infante	Elliott Ortiz
Fabiola Chavez-Ayala	Diego Martin	Shaista Rehman

2021 ADVISORY BOARD

Linda Best, *East Bay Broadband Consortium*
Bruce Buckelew, *Tech Exchange Founder*
Will DeVries, *Google*
Christine Fernandez, *Dignity Health*
Mark Hall, *Revalue.io*
Shin Inoue, *ORIX Group*
Cynthia Mackey, *Winning Strategies*
Assad Waathiq, *JP Morgan Chase*

ALAMEDA COUNTY

In 2021, Tech Exchange expanded on our solid foundation in Alameda County by providing digital inclusion services for the Oakland community at the TecHub, upgrading our refurbishment operations and workforce development programs, and continuing our partnership with #OaklandUndivided. As our home base, the region continued to be our primary service area.

29	Implementation Partners
15,801	Devices Distributed to Participants
5,812	Used Devices Collected
60	Equipment Donors
68,118	E-waste Pounds Diverted from Landfill

> **" As a Family Support Specialist at the TecHub, I know how important my role is. Giving students, families, and the community the support they deserve makes me so excited! "**
>
> - Yasmeen Quafaan
> *2021 TecHub Staff*

TECHUB

464	In-person visitors
1,458	Phone
2,616	Text
364	Email
4,902	Total Responses

With the addition of several multilingual staff members in 2021, the TecHub proudly began offering tech support and guidance in Arabic and Mam, complimenting established services in English, Spanish, and Mandarin. The TecHub was operated by a staff of 8 in 2021 and provided a total of 675 hours open to the public.

SUPPORTERS & PARTNERS

SUSTAINABLE GRANTMAKING PARTNERS FUND   Miranda Lux Foundation   **BARRIOS TRUST**   ROGERS FAMILY FOUNDATION   PG&E   verizon foundation

WAREHOUSE & REFURBISHMENT

With support from StopWaste, Tech Exchange purchased a truck for equipment pickups and deliveries after leasing for several years. Owning the vehicle helped the warehouse crew meet the increased demand of traveling to multiple counties in 2021. Later in fall 2021, Tech Exchange consolidated and streamlined our warehouse space in West Oakland. Staff designed the new 13,000-square-foot layout to allow for sorting bulk equipment donations in multiple zones for better social distancing.

WORKFORCE DEVELOPMENT PROGRAM

Prioritizing youth in digitally-disadvantaged communities by involving students in our organization has always been an integral component to our mission. In 2021, Tech Exchange continued our long-standing partnership with Civicorps, along with other groups, to offer our workforce development program for local youth. Paid interns worked alongside staff technicians at our warehouse and at the TecHub, and became adept at assessing, refurbishing, and repairing computer hardware; installing software and resolving technical issues; and supporting general warehouse and TecHub operations.

> **" I believe this internship will be very beneficial to anyone who uses computers because it demystifies them. They aren't magic black boxes, they're more like LEGOs. "**
>
> - Leander Steward-McNealy
> *2021 Intern*

#OAKLANDUNDIVIDED

A collaborative created in response to the digital inclusion needs of the 2020 pandemic crisis, #OaklandUndivided made impressive progress in closing the digital divide in 2021 with Tech Exchange in the role of lead service provider. At the start of the initiative, only 12% of Oakland students from low-income backgrounds had access to the digital tools and internet they needed for learning. Together, we closed the gap: by the end of 2021, 98% of low-income students had access to a computer, internet connection, and multilingual tech support through our TecHub and call center.

#Oakland Undivided · Tech Exchange · CITY OF OAKLAND · OAKLAND PROMISE · OAKLAND UNIFIED SCHOOL DISTRICT Community Schools, Thriving Students · OAKLAND PUBLIC EDUCATION FUND

SANTA CLARA COUNTY

Tech Exchange expanded our digital inclusion initiatives in Santa Clara County in 2021 in collaboration with the San José Digital Inclusion Partnership (SJDIP). Working with the SJDIP, Tech Exchange developed a new curriculum for digital education classes and held a grand total of 15 bilingual workshops across 10 different cohorts in the South Bay. In addition, our program staff connected San José participants with broadband service and devices by coordinating with other nonprofits.

Tech Exchange also partnered with South Bay community groups like ClosingTheDivide, which organized equipment donation drives and other events to benefit Tech Exchange.

10 Implementation Partners

1,014 Devices Distributed

1,786 Used Devices Collected

9 Equipment Donors

9,801 E-waste Pounds Diverted

> **" Tech Exchange is unique among the SJDIP grantees because of its ability to provide devices and tech support. "**
>
> *- Charlene Tatis*
> *Program Director, San José Digital Inclusion Partnership at California Emerging Technology Fund*

SUPPORTERS & PARTNERS

SAN JOSÉ DIGITAL INCLUSION FUND

CETF
CALIFORNIA EMERGING TECHNOLOGY FUND

LOCKHEED MARTIN

SACRED HEART
COMMUNITY SERVICE

Sunday Friends

ICAN

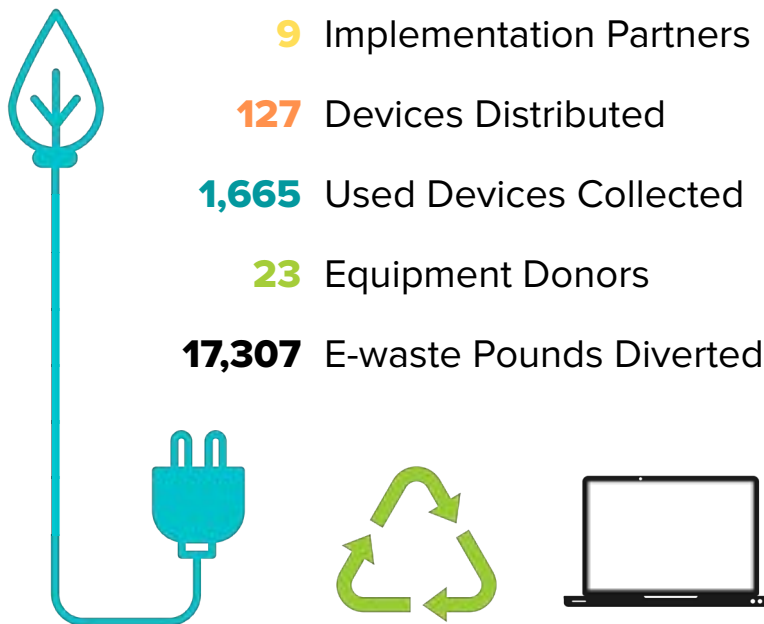CRISTO REY
SAN JOSÉ JESUIT HIGH SCHOOL

SAN FRANCISCO

When Tech Exchange began receiving increased requests for digital inclusion services in San Francisco, we looked for ways to expand. Our program staff worked closely with several San Francisco nonprofits to bring devices and tech support to their K-12 participants. Our corporate partner AppDirect stepped up with financial support and equipment donations, and featured Tech Exchange at their fall 2021 AppCares conference. Thanks to this, along with longstanding equipment donors like Gap Inc., and core funders like the Newhall Foundation and San Francisco Department of the Environment, Tech Exchange provided Tech for All to 150 San Francisco youth in 2021.

9 Implementation Partners

127 Devices Distributed

1,665 Used Devices Collected

23 Equipment Donors

17,307 E-waste Pounds Diverted

"It is super helpful to be working from similar devices, so we can better teach and support each other. I have seen some students with more Mac experience helping other students transition to using the new computers."

- Emily Bouton
Program Assistant,
A Home Away from Homelessness

SUPPORTERS & PARTNERS

Gap Inc.

SF Environment
Our home. Our city. Our planet.
A Department of the City and County of San Francisco

Henry Mayo
Newhall Hospital Foundation

AppDirect

C | R

new door
ventures

OTTP

San Francisco
Girls Chorus

A HOME AWAY FROM HOMELESSNESS

CONTRA COSTA COUNTY

In 2021, Tech Exchange established a groundwork for consistent services in Contra Costa County, thanks to a new partnership with Richmond Promise supported in part by the City of Richmond. Our program and development teams created a plan to bring computers and tech support to 100 Richmond students, many of whom are the first in their families to attend college. Although the pandemic delayed plans for in-person events, our teams met for an outdoor computer distribution after the winter holidays. We also strengthened our relationship with West Contra Costa County Unified School District (WCCCUSD), which made a pledge to donate 6,250 aging computers. WCCCUSD's 2021 equipment donations made Contra Costa County the runner-up for most equipment donations, after our home base of Alameda County.

"It was really nice for our staff members to meet in person, and to be able to see so many of the students at once. We have accomplished a lot together!"

- Maribel Rodriguez
Director of Development and Communications, Richmond Promise

11 Implementation Partners

355 Devices Distributed

2,204 Used Devices Collected

9 Equipment Donors

30,353 E-waste Pounds Diverted

SUPPORTERS & PARTNERS

ENTERPRISE & SOLUTIONS

SOCIAL ENTERPRISE

Tech Exchange's free services, like Tech For All, are supported by grants and contributions as well as earned income. In 2021, our social enterprise included our eBay sales channel, offering refurbished equipment that is not a fit for our programs, such as networking equipment and docking stations, as well as a selection of computers. We also continued to sell affordable, high-quality devices at our TecHub.

SHOP.TECHEXCHANGE.ORG

DEVICES SOLD ONLINE

2019	2020	2021
180 SOLD	60 SOLD	335 SOLD

DEVICES SOLD AT THE TECHUB

| 2019	2020	2021
96 SOLD	122 SOLD	329 SOLD

PARTNER SOLUTIONS

Tech Exchange also continued our partnerships with other nonprofits and businesses with customized arrangements in order to meet the needs of our customers and community. In 2021, Tech Exchange was a primary California distributor for Cell-Ed, providing devices, storage space and staff support to fulfill orders to their network of customers across the state. Over the course of the year, Tech Exchange distributed 2,938 devices (2,680 Chromebooks and 258 cell phones) to 87 Cell-Ed organizations who then connected the devices with individuals in need of digital inclusion support.
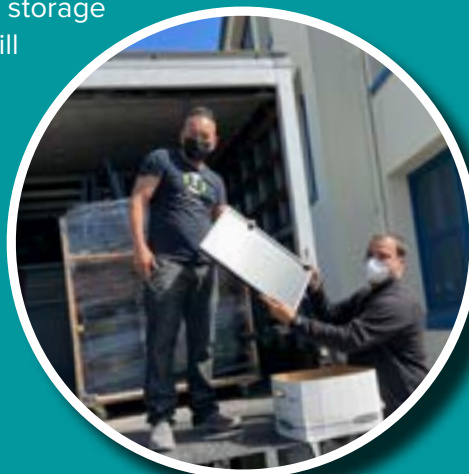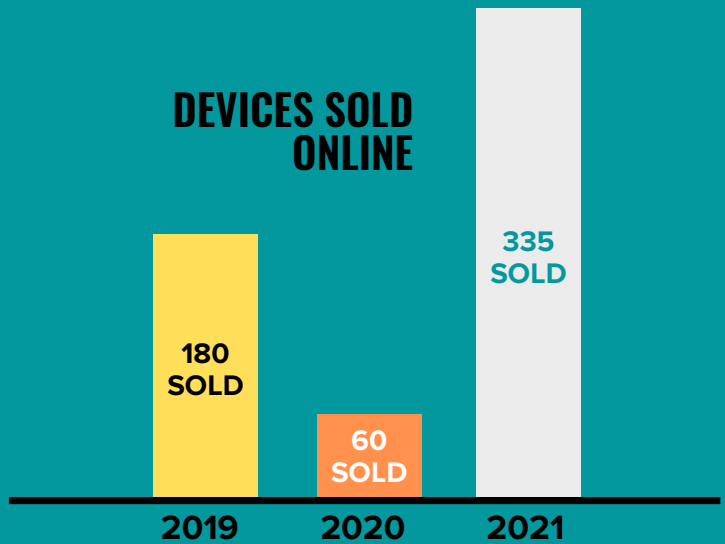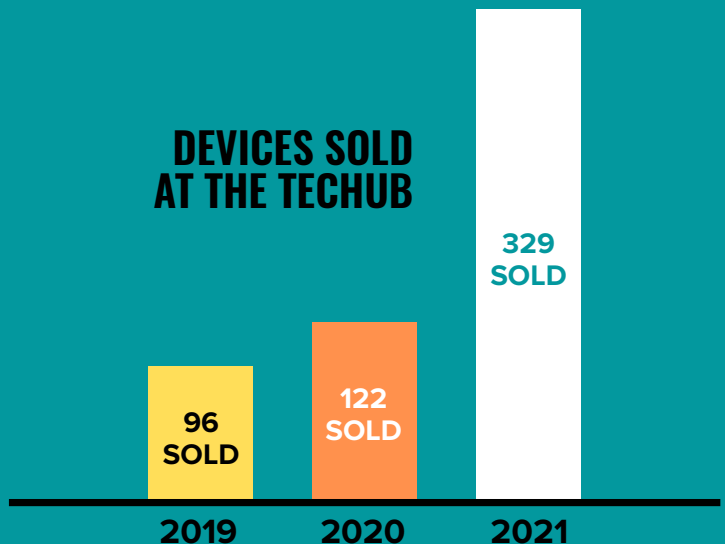
2,680 Chromebooks Distributed

87 Recipient Organizations Across California

258 Phones Distributed

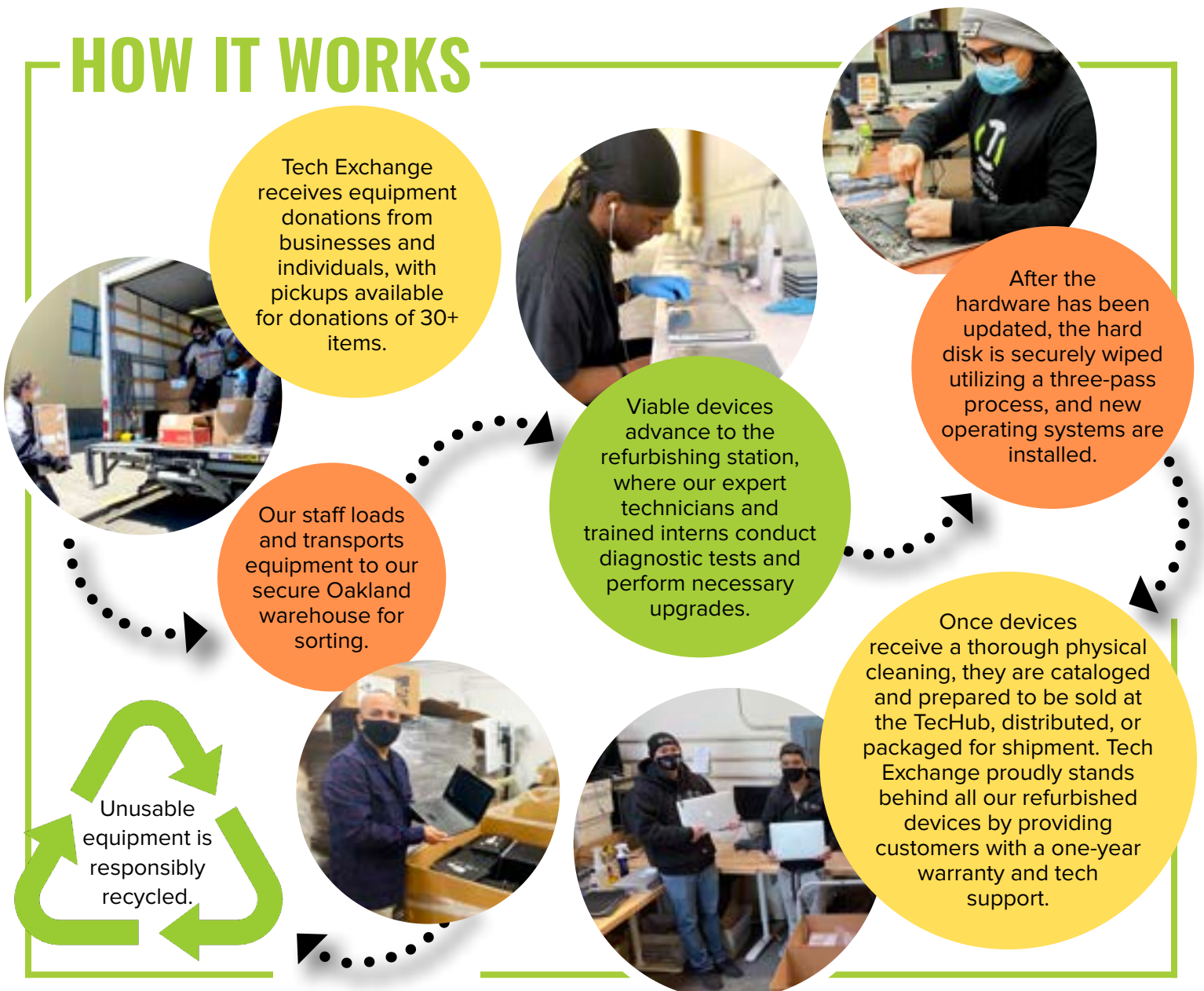**2930** Total Cell-Ed Devices Distributed

EQUIPMENT REFURBISHMENT

Our Tech For All program connects students and families with refurbished devices and support. Tech Exchange relies on donations of decommissioned computer equipment at the heart of this process. In 2021, our computer refurbishment operation continued to grow, providing quality devices for our participants while diverting dangerous e-waste from landfills. A total of 116 companies donated equipment during the year, including several with agreements for ongoing pickups.

Our warehouse team processed over 13,000 pieces of donated equipment in 2021, an increase of 60% from the previous year. When factoring in all the environmental impacts of our refurbish and re-use model, Tech Exchange saved close to 3 million pounds of carbon dioxide emissions in 2021—a breath of fresh air for us all!

HOW IT WORKS

Tech Exchange receives equipment donations from businesses and individuals, with pickups available for donations of 30+ items.

Our staff loads and transports equipment to our secure Oakland warehouse for sorting.

Viable devices advance to the refurbishing station, where our expert technicians and trained interns conduct diagnostic tests and perform necessary upgrades.

After the hardware has been updated, the hard disk is securely wiped utilizing a three-pass process, and new operating systems are installed.

Once devices receive a thorough physical cleaning, they are cataloged and prepared to be sold at the TecHub, distributed, or packaged for shipment. Tech Exchange proudly stands behind all our refurbished devices by providing customers with a one-year warranty and tech support.

Unusable equipment is responsibly recycled.

EQUIPMENT DONORS

415 Accounting

Abstract

Acalanes Union
    High School District

Alameda County Information
    Technology Department

Alameda County
    Office of Education

Alameda Health System
    Fairmont Hospital

Alameda Hospital

Associated Lighting
    Representatives

Always Innovating, Inc.

American Diabetes
    Association

Analog Devices

AppDirect

Architectural Dimensions

ASUS Computer International

Acalanes Union High School
    District Tech Department

Bay Area Medical Supply

Bio-Link Depot

BlackThorn Therapeutics

BlueShield

Bolt Financial

Bridging Tech

Brookfield Elementary School

Caliber ChangeMakers
    Academy

California Careforce

California Healthcare
    Foundation

California Northern
    Bankruptcy Court

CalTrans

Center for Cultural Power

Chabot Elementary

City of Albany

City of Oakland
    Lincoln Square Center

ClosingTheDivide

Cloudmed

Cole Elementary School

Community Day School

Computers 4 Kids

Conga

Contra Costa
    Economic Partnership

Credit Karma

Curtis

California Department of
    Developmental Services

California Department of
    Industrial Relations

Dewey Academy

East Bay Regional
    Park District

East Oakland Youth
    Development Center

Ekso Bionics

EnCompass Academy
    Elementary

Fahr

Faith in Action East Bay

Federal Reserve Bank of
    San Francisco

Gap Inc.

GitHub

Go Forward

GO Public Schools

Gulnoza Mirzaeva Household

HandsOn Bay Area

Harmless Harvest

Hatchuel Tabernik
    & Associates

Head-Royce School

HR Block /Block Advisor

IMS Consulting and
    Expert Services

Independent Study,
    Sojourner Truth

Insightly

International CDC

International Rescue
    Committee

Intuitive

Keller Williams
    Benchmark Properties

Kensington

Lafayette School District

Mercenary Technology Inc.

Mills College

Mineral

Mozilla

Mynd Management

Neurobehavioral Systems Inc.

Nevro

Nitro Software

Oakland Promise

Oakland Unified
    School District

Pacific Workers

Parker Elementary
    & Middle School

Patreon

PC Professional

Perforce Software

Port of Oakland

Public Profit

Raymond J. Fisher
    Middle School

Real Chemistry

Rotunda Partners

Saint Mary's College
    High School

Saint Mary's Garden

Salesforce

San Francisco
    Education Fund

Santander Bank

Savitr Capital

Silicon Valley
    Community Foundation

Sojourner Truth High School

Sonic

Splunk

St. Vincent de Paul
    of Alameda County

Steven Frangos

StopWaste

SWA Group

TechSoup

Terraphase Engineering

ThinkHR

Tiburcio Vasquez
    Health Center

Unitek College
    - Concord Campus

Veterans Community
    Media Network

Vituity

West Contra Costa County
    Unified School District

Western Digital Corporation

Writer's Project

WRNS Studio

York Gaskins

Zanghi Torres Arshawsky LLP

OUR 2021 SUPPORTERS

$100,000+
Broadband Adoption Account of the California Advanced Services Fund
/ California Public Utilities Commission
California Emerging Technology Fund San José Digital Inclusion Partnership • #OaklandUndivided

$25,000 - $99,999
Anonymous • City of Richmond Fund for Children & Youth • Gilead Foundation • San Francisco
Department of the Environment • Sustainable Grantmaking Partners Fund • Verizon Wireless Foundation

$10,000 - $24,999
The Barrios Trust • Lockheed Martin Space • Miranda Lux Foundation
Pacific Gas and Electric Company • Salesforce

$2,500 - $9,999
Jonathan Adams • Linda Braly • Will DeVries & Joyce Wu • Scott Hilton • New Relic • Seth Tarver

$1,000 - $2,499
Linda Best • Norm & Jo Budman • Alex Cox • Cassius Cuvée • Arti Garg • David Ordal
Angela Pablo • Aristoteles Pritsopoulos • Pyatok Architecture

$250 - $999
Postoria Aguirre • Anonymous • Richard Archer • Eric Breitbard • Christine Fernandez Brocato
Kelly Cooke • Julia DeBari • Meredith Decker • Digital Meaning • William Gartner
Naomi Ginsberg • Jacob Goffin • Shin Inoue • Frankie Juarbe • Clennita Justice
Cynthia Mackey • Shawhin Mosadeghzad • Joan Hamerman Robbins • Matt Ruhstaller
Emily Schlettert • Bryn Smith • Robert Stewart • Zachary Struyk • Angela Tang • Matt Vieyra
Assad Waathiq • Philip G Williams

Up to $249
Melissa Acuna • Louise Anderson • Lee Aurich • Jeanette Bartholomew • Anton Batalla
Jenya Beachy • Jonathan Becker • David Braden • Anne Branch • Elaina Briant • Bonnie Clare
Elizabeth Redman Cleveland • Ian Conway • Regina Covington • Roy Crisman • Charon Darris
Albert Davis • Susan Duncan • Will Eatherton • Federal Reserve Bank of San Francisco
Anastasia Ferratti • Carol Haberberger • Deborah Hadaway • Colin Havenar-Daughton
Julian Hayes • Amy Himes & George S. Gemette • Becky Hubbert • JJ Johnson
LaNiece Jones • George Koster • Mary Krumrei • Robert Latham • Betty Marvin
Edward Matuszak • Jearal McClinton • Robert Mitchell • Revathi Narayanan • Chris Nicholas
Terri O'Connor • Ida Oberman • PayPal Giving Fund • Elke Peterson • Peter Ree • MaryJo Schneider
Richard Selsted • Jacob Siegel • Synaesthesia Collective • Sarah Threlfall • Theodoros Tzevelekis
Flora Villalta • Claire Wildman • Robin Y Wilson • Hal Wine • Gloria Wroten • Cindy Yik

Tech Exchange is deeply grateful to the above donors for their generosity in 2021.
If you have questions about your donation, and/or would like to make a change to your listing,
please email community@techexchange.org. Thank you!

GET INVOLVED: HOW TO PLUG IN

DONATE DEVICES
Do you have an old laptop or desktop gathering dust? Bring it to our TecHub in Oakland—no appointment needed! We accept all types of computer equipment, including monitors, printers, mice, keyboards, and cables, whether working or not. Our biggest need is for working laptops; any equipment that cannot be refurbished is responsibly recycled.

Does your Bay Area company or club have aging equipment? Ask your IT/ hardware team to connect with ours, learn more at techexchange.org/equipmentdonations or schedule a pickup of 30+ devices at pickup.techexchange.org. Your old equipment will get a new life in the hands of our participants!

MAKE A GIFT
Your financial support closes the digital divide for students and families in Oakland and beyond.

>> **$50** funds one hour of free tech support at the TecHub

>> **$100** assists one participant in signing up for affordable internet

>> **$500** provides Tech For All for one participant

>> **$1,000** underwrites one four-meeting online digital skills course

>> **$2,500** supports a Tech Exchange intern for one month

>> **$5,000** brings Tech For All to 10 households

>> **$10,000** sponsors our TecHub and call center for one month

SCAN TO DONATE TODAY!

> **TECH FOR ALL: warrantied device, internet guidance, digital skills, free tech support**

HOW TO GIVE
>> **Sign up as a monthly donor!** Your recurring gift of $5, $25, or $100 each month (or any amount you choose) provides essential, reliable support for our mission.

>> **Visit donate.techexchange.org** to give securely online, monthly or one-time.

>> **Mail your check** to Tech Exchange, PO Box 27422, Oakland, CA 94602.

>> **Email community@techexchange.org** for details about how to donate stock or cryptocurrency, request a matching gift from your employer, or if you have other questions about making a tax-deductible donation.

VOLUNTEER
Visit techexchange.org for ongoing and done-in-a-day volunteer opportunities at our Oakland TecHub and warehouse, as well as at pop-up events throughout the Bay Area. No technical ability or special skills are needed to participate, and appropriate COVID precautions are taken. For more info, please contact us at support@techexchange.org.

The Oakland Public Education Fund, a non-profit 501(c)(3) organization, serves as our fiscal sponsor. To request a copy of our most recent financial statement, please email community@techexchange.org.

CONNECT WITH US

PHONE: (510) 866-2260

EMAIL: support@techexchange.org

WEBSITE: www.techexchange.org

MAILING: PO Box 27422, Oakland, CA 94602

TECHUB: 2530 International Blvd., Oakland, CA 94601

WAREHOUSE: 2201 Poplar St., Oakland, CA 94607 (appt. only)

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Tech Exchange